#### South African Weather Service

# Description of Public Weather and Warning Services

Tshepho Ngobeni

18 November 2013



# **Outline**

- Forecasting Descriptions and Processes
- Severe Weather Warning System
- Severe Weather of 28-13 August 2013
- Challenges with Disaster Management
- Challenges with Media
- Feedback from Disaster Management
- Feedback from the Public

# The authoritative voice for weather and climate warnings in South Africa



### Forecasting-Description and Functions

Broadly, Forecasting activities are stratified into:

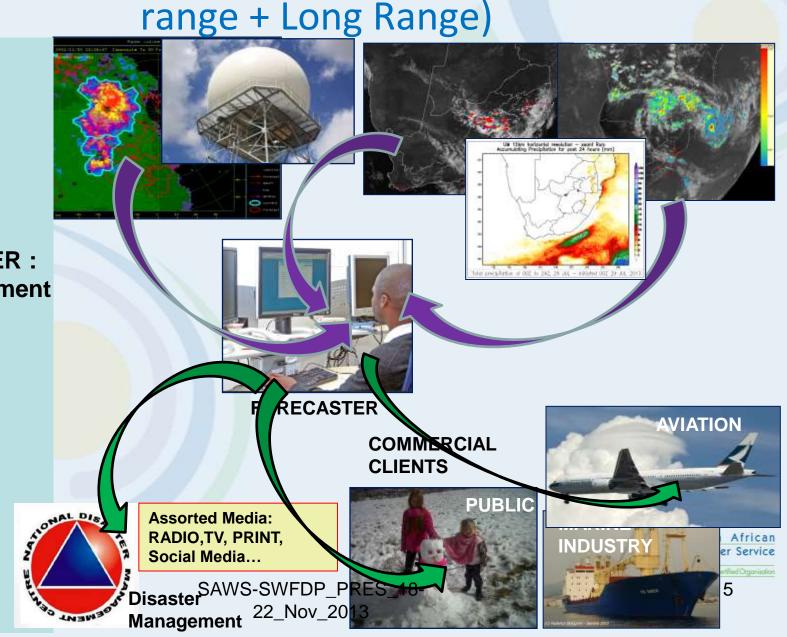
- Aviation
- Marine
- and General activities
- General Forecasting: Primary Function is the provision of 24hrs Weather Forecast for PUBLIC GOOD as well as for COMMERCIAL Purposes as per SAWS Act (8 of 2001).

Forecasting process for:- (Nowcasting, medium

NEAR REAL-TIME INPUTS

FORECASTER:
Risk assessment
and product
creation

OUTPUTS
Products/
services to
clients



## **Enhancement of the Early Warning Service**

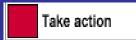
- Based on international best practices (WMO & international Weather Services as benchmark)
- SAWS Collaborated with NDMC to improve warning dissemination
- SAWS enhanced the SWWS to include only those that can lead to disastrous events
- This lead to streamlining of Watches and Warnings to only six severe weather related hazards
- They are disseminated via the SMS, Radios, TV, emails, twitter etc.



# The Core of the Severe Weather Warning System will be:

#### Severe Weather Watches / Warnings





1-3 days in advance,

Could be the consequences of Intense large weather systems

- 1. Disruptive Snowfalls
- 2. Heavy Rain
- 3. Flooding
  - Heavy Rain leading to Flash flooding (non T/S)
  - Localised Flooding (non T/S)
- 4. Severe Thunderstorms
  - Hail, gusts, tornadoes, local flooding
- 5. Sea State (High swell > 6 m)





Colour code for alert categories and generalized explanation (The colours refer to the severity

of the danger and its possible impact)

	Severe Weather Alert Levels			
	GREEN	YELLOW	AMBER	RED
Alert Category	No alert	Advisory	Watch	Warning
Awareness	None	Be aware	Be prepared	Take action
level for	expected			
disaster				
management				
and public				
Risk	No adverse	A risk that	Moderate risk that	Very high risk, about to
-	weather is	widespread	adverse weather	happen, or already
	expected	adverse weather	conditions will occur	happening
		conditions may		
		occur		
Impact		A risk of some	Moderate risk of some	High risk of some
		damage to	damage to	damage to
		infrastructure and	infrastructure and	infrastructure and
		local disruption,	local disruption,	local disruption,
		dangerous to	dangerous to people	dangerous to people
		people and small communities	and small communities	and small communities
Advice		Be alert and follow	Be vigilant and follow	Be extra vigilant of
		the latest weather	the latest weather	dangerous conditions
		forecasts.	forecasts.	and follow the advice
				given by authorities ather Servi

### New Warning Web Page

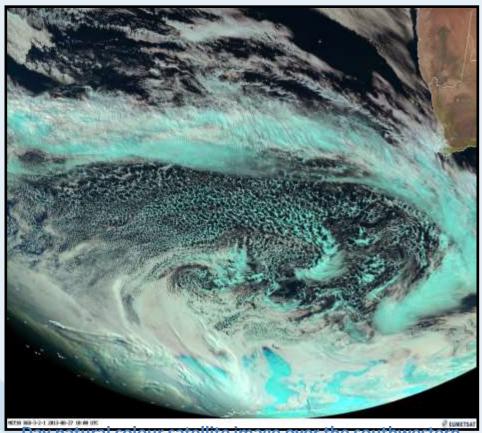
- SAWS also launched the new Warning Web page on the SAWS Website on the 1<sup>st</sup> May 2013.
- The Warning Page update immediately as the warning is issued by Forecasting office.
- Display Local Municipalities under threat with relevant colour and icon



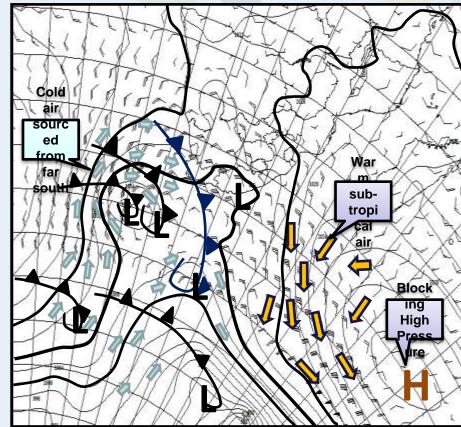
#### **Severe weather: 28-31 August 2013-by Carlton Fills(Forecaster)**

#### Current situation and developments in next 24 hours

(Information sent to SW Cape Disaster Management-27Aug2013,



Day natural colour satellite image over the southwestern Atlantic Ocean showing the approaching frontal systems at 10h00Z (12h00SAST) on Wednesday 27 August 2013 [courtesy: EUMETSAT].



Synoptic situation for tomorrow (Wednesday) 28 August 2013) at 14h00 South African **SAST according to ECMWF-model** projection initalized 00h00Z today (Tuesday).

Weather Service

#### Severe weather alerts

<u>Warnings</u>			
1	Extremely high fire danger conditions are expected for the Central Karoo tomorrow (Wednesday.)		
2	A gale force NW'ly winds (65-74km/h) is expected between Cape Columbine and Cape Agulhas tomorrow		
	(Wednesday).		
3	<u>Heavy rain</u> is expected in places in over the Cape Metropole, Overberg and the southwestern parts of the Cape		
	Winelands District tomorrow(Wednesday).		
4	<u>Localised urban flooding</u> is expected in places over the Cape Metropole, Overberg and the southwestern parts		
	of the Cape Winelands District tomorrow (Wednesday).		
5			
Special Weather Advisories:			
A series of intense cold fronts are expected to affect the Western Cape Province and the western parts of the Northern Cape Province			
on Wednesday 28 <sup>th</sup> and Thursday 29 <sup>th</sup> August.			
1	Strong winds are expected over the Central Karoo District tomorrow (Wednesday).		
2	Significant rain is expected in areas over the Cape metropole, Overberg and the southern parts of the Cape		
	Winelands Districts which may lead to localized areas of Urban flooding.		
3	Snowfalls are expected over the high-ground of the of the Western Cape Province and the southern high-		
	ground of the Northern Cape Province on Thursday.		
4	The public and small stock farmers are advised that very cold conditions are expected over the high-ground of		
	the Western Cape Province and the southern high-ground of the Northern Cape Province from Thursday		

Very rough seas with waves greater than 5m are expected on occasion between Cape Columbine and

Plettenberg bay from Thursday evening into Saturday.

persisting till Saturday.

Heavy rain hit Cape Town (and the south-western parts of the country)- 28/08/2013. Pictures were taken from different handles on Twitter, @ TrafficSA and @SAWDOS1.



De Tijger Office Park



Parow near railway station, 28 Aug 2013 PM





# Challenges in working with Disaster management

- Still a challenge for alerts to reach people in Rural areas
- No integration at some districts and Municipalities with NDMC
- No Active Disaster Management Plan or no Disaster Management Plan at all at some municipalities
- No proper update on the resignations and new employments
- This results in alerts messages not reaching the intended recipients

### Challenges with Media

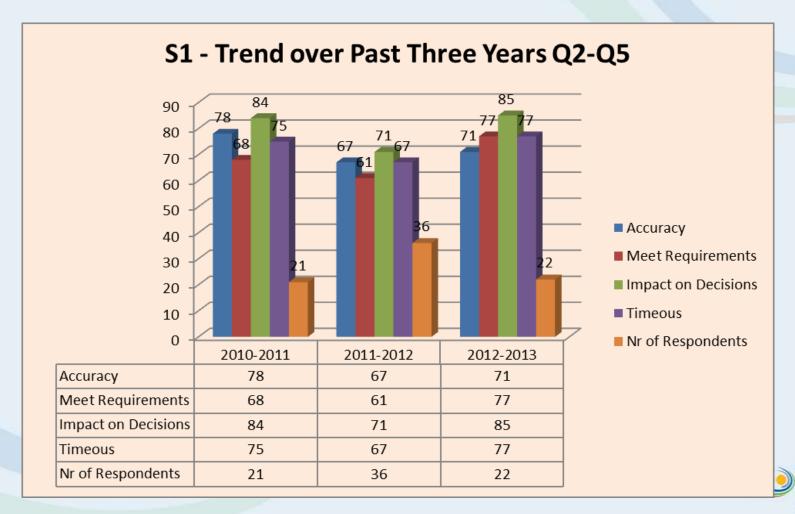
- Wrong graphical interpretations or misrepresentations of Severe Weather Alerts, especially on Televisions.
- This is due to non-meteorologists weather presenters.
- Media mostly reactive, i.e. They only become active post weather disaster but not prior to the severe events
- Things are improving as CA is now handling all media related issues, including arranging interviews

### Feedback from Disaster Management

- A disaster Management Survey is conducted annually
- Focus more on
  - Rate of accuracy of SWWS
  - The service meeting their requirements
  - Impact on their decision making
  - Timeous
  - Overall satisfaction



### DM Survey Summary 2010-11 to 2012-3



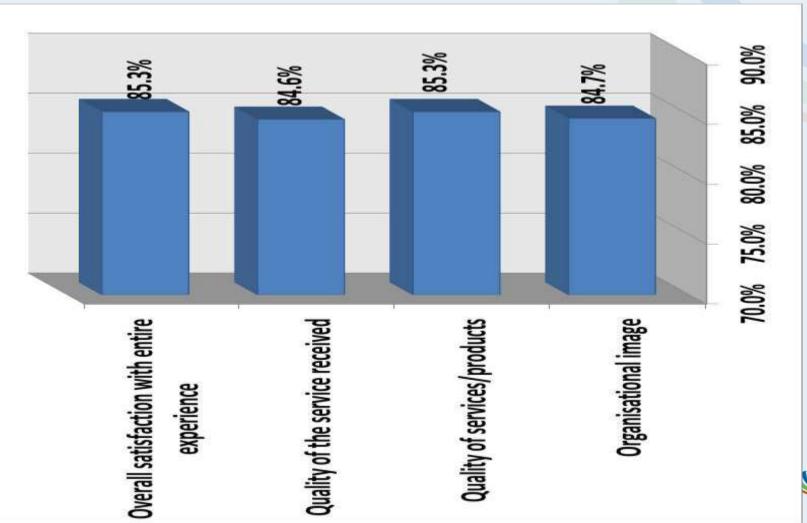
South African

#### Feedback from the Public

- CA conduct a stakeholder Perception survey annually to rate the level of public satisfaction with our Services.
- Survey for 2013 was conducted on 250 different stakeholders and 50 learners
- Focus mainly on
  - Service Quality
  - Product quality
  - Image



# Performance score on overall components of satisfactions



# Thank you

